Quality Policy

GKN Wheels & Structures Telford will strive to be the leading design and manufacture supplier of wheels, pressings and structures. This will be achieved by meeting or exceeding the expectations of its interested parties and particularly customers, employees, local community, environment and shareholders in part by working to IATF 16949 and/or ISO 9001 requirements. All employees are responsible for ensuring this takes place.

Policy Implementation

GKN Wheels & Structures is committed to setting a clear strategic direction which shall be adapted to meet the applicable requirements of the fast moving and constantly changing external environment effecting wheels, pressings and structures market.

In the conduct of its business GKN Wheels & Structures shall be guided by certain fundamental and enduring values, including acting with integrity at all times, respecting human dignity and rights, complying with the regulatory framework wherever it operates and meeting the standards of good corporate governance.

The following principles shall be applied by all personnel in the conduct of the business:-

- Seek and recognise our customer’s strategic aims and through effective partnerships with them and our suppliers, work to achieve those aims.
- Define the measures, actions and objectives which will enhance customer satisfaction, set targets, communicate standards, identify risk, plan and implement solutions and improvements.
- Continually optimise the quality and value of our products and services to our customers.
- Drive continuous improvement and risk based thinking in all aspects of the business to review and improve the effectiveness of the Quality Management System.
- Establish a teamwork process at all levels and create an environment where employees are the process owners and agents of change.

Reference should also be made to “The GKN Way - Living the Values” which can be accessed via the GKN Intranet Site.

Duncan Varnes
Operations Director

Alastair Beaman
Site Quality Assurance Manager

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